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Delegated Contract Manager Critical Path

Key activities involving or impacting the market: 2021

Training (Jan)
Change Leads will be sent a form to register their organisation's key users for prioritised instructor-led training

Onboarding (Feb)
MUA consultation group
agree T & C of MUA Legal Agreement (Draft)

Business Readiness (Ongoing)
Change Leads
attend Business Readiness Support Sessions, highlighting priority topics and using guidance from the Lloyd's change team

Onboarding (Mar)
Change Leads
Confirm organisation's Nominated Registrant and Devolved Administrator

Business Readiness (Mar/Apr)
Change Leads/Devolved Admins
Access Control Readiness

Testing (Mar-Apr)
Selected firms will participate in Formal Market Acceptance testing to identify any bugs & technical issues

Business Readiness (From Feb/March)
1:1 Firm Engagement
Prioritised Market 1:1 Sessions (based on binder numbers, GWP, renewal dates)

Onboarding (Apr)
Registrant
Complete registration form for their organisation

Onboarding (May)
Legal Signatory
sign issued MUA

Training (May to June)
Devolved Amins will attend virtual instructor-led training

Training (May)
End-users can access self-service training through video tutorials and quick-reference guides

Training (June)
Priority End Users will attend virtual instructor-led training

Onboarding (June)
Devolved Administrators
added and will allocate permissions for the end-users in their organisations

Onboarding (June)
Authorised Contact
Create, approve and manage their organisations Devolved Administrators

Cut-over (Jun)
Data migrated from BAR to DCM by project team

Delegated Contract Manager
Release 1 Go Live 28th June 2021

Training (June)
Post Go Live end-users can attend instructor-led training (subject to demand)

Training (June)
End-users can
Attend drop-in training clinics to ask questions

N.B. dates are subject to change and are correct as of 29/01/21

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